

# **WORKSHOP B7: Refugees' Settlement: Who's Responsible? Whose Responsibility?**

**Presented at the 19<sup>th</sup> National Metropolis Conference “Looking  
Forward: Migration and Mobility in 2017 and Beyond”**

**March 16-18, 2017 Centre Sheraton Montreal Hotel, Montreal,  
Quebec, Canada**

**March 16, 2017**

**Thursday, March 16 - 1:45 PM to 3:15 PM, Salon Drummond est**

**Noor Din**

**Founder & CEO, Human Endeavour**

Presenters from the community sector, school board, regional government and academic perspective will share their research and case studies of recent refugee settlement projects. The goal is to examine different settlement practices with a view to revealing both advantages and disadvantages of distinct models. In this way, organizations can rethink their delivery of effective settlement services.

Will discuss the experiences of two cohorts:

1. Privately Sponsored Refugees
2. Government Assisted Refugees

Presentations:

Human Endeavour, Canadian Arab Institute, The Regional Municipality of York, York Region District School Board and Ryerson University

# This Workshop

# People Assisted Settlement Services

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- Case study of a 12 member Syrian family through Blended Visa Office-Referred program
  - Share a video
  - Who is involved?
  - What services are provided and how\*\*?
  - 2 (+) year sponsorship/support plan for a refugee family
- 
- \*\*How = informal, self help, learn as you go, at home, community lead,

# People Assisted Settlement Services

## Committed Volunteers 24x7, 18+ community members from diverse backgrounds

	Present / past experience
Bill White	Civil Engineer, Trinity Anglican Church
Bob Evans	Lawyer
Carol Bertam	Retired Teacher
Domingos Duraes	Business and community Leader
Eleanor Watt	Retired College Administrator
Elsie Partington	Retired ESL Teacher
Gord Kinahan	Retired teacher
Imelda Santos	Community Member, Holy Martyrs of Japan Church
james Keenan	Reverend, Bradford United Church
John Patsalides	Retired Professor and Educator
June Wright	Retired Teacher
Maria Luise Brunati	Retired Teacher
Mark Summers	Retired Teacher
Noor Din	Social Entrepreneur, Engineer, Human Endeavour
Ansa Talat	Social Services, Human Endeavour
Peggy Wachna	Retired College Administrator
Sue Summers	Retired teacher
Suleman (Sam)	translator and Interpreter
Other on call or when needed	

# Who is Involved

**Housing / Financial : Most services delivered at Home**

2 year no rent to refugee family  
financial year 1 full, year 2 transition

**ESL** ESL for kids  
ESL for Mother - one on one  
ESL for father and eldest son 10km away  
after work

**Socialization/recreation**

Home Visits/Socialization  
Trips / outings  
Community events  
One on one support to  
mother  
Soccer for boys / activities for girls

**Transport**

For groceries  
To & from work during winter (5:30am-6pm)  
outings/trips  
To & from ESL class  
Doctors/dentists visits

**Financial Literacy**

Managing transition from sponsorship  
Rental and House purchase options  
Banking and bill payments  
Credit building

**Training / Jobs**

Interview arrangements for jobs  
Summer jobs and training  
Job for the father

**Interpretations**

for the kids (becoming less now)  
still need for father and mother

# What Services are Provided

- Community Lead initiatives like PASS ensure success because of the grassroots involvement and their dedicated support without conditions.
- We believe this model should be added for Government Assisted Refugees and can also be used to address settlement challenges faced by skilled immigrants.

## Conclusion

# Thank you!

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