

BRIDGING THE DIGITAL DIVIDES

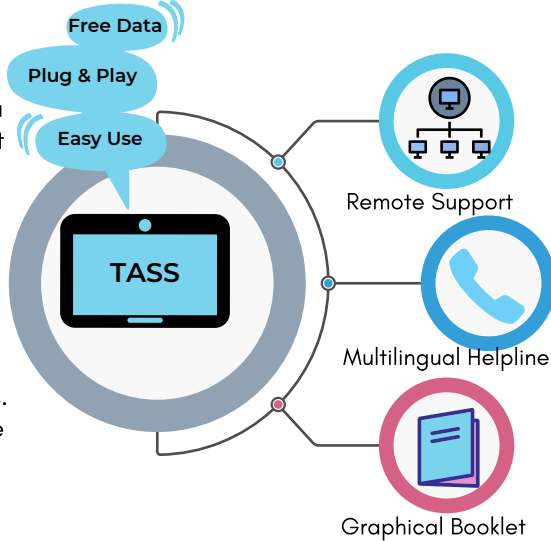
TECHNOLOGY, ACCESS AND SUPPORT FOR SENIORS (TASS)

BACKGROUND



COVID-19 pandemic started in March 2020. Public spaces were closed. Human Endeavour recognized the need to pivot to online services and offered TASS senior-friendly technology in May 2020.

May 2020 to November 2021, 600+ free tablets with data and technical support helpline have been provided to seniors through partners across Ontario. TASS helpline engaged in 15000+ calls and remote technical interactions. 25+ organizations are partnering through collective impact TASS project.



OBJECTIVE



Gather feedback from seniors who used TASS tablets for at least 3 months

DEMOGRAPHICS



31%
Of the seniors are between the age of 80-97. Rest are between 57-79



85%
Of the seniors are female



48%
Of the participants are living alone



14
Different languages spoken across all seniors

TASS IMPACT ON SOCIAL CONNECTIONS AND PHYSICAL & EMOTIONAL HEALTH



85%

Seniors agreed that TASS tablets have helped maintain their social circle during the pandemic



86%

Seniors agreed that TASS tablets have helped maintain their physical and emotional health

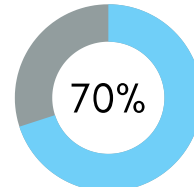


79%

Seniors agreed that having their own tablets increased their independence



Seniors were able to maintain connections with family and friends and make new friends through virtual online programs



70% of the seniors attended more community programs than pre-COVID

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